

Issue arising	Planned action	Update comment	RCO	Due
CPA UOR improvement priorities				
<ul style="list-style-type: none"> accounts for audit to be free of material misstatements 	New quality assurance and management review arrangements and to be implemented in accordance with UOR criterion requirements	New arrangements implemented as part of 2006/07 closedown. Impact to be assessed through CPA UOR judgement in 2007	SW/PS	May 2007
<ul style="list-style-type: none"> all partnerships to have robust governance arrangements 	Council's partnerships register to be reviewed for completeness and accuracy	Complete	ST/RB	May 2007
	Need for further corporate guidance to be considered further to the on-going work to review and make further amendments to the new Constitution	Post-implementation review in hand	SH/ERA	Dec 2007
	New partnerships officer to review the adequacy of individual Council partnerships governance arrangements in consultation with the relevant lead officer for the partnership concerned	Partnerships officer appointed and AD responsibility assigned in City Strategy	RR/NB	By March 2008
<ul style="list-style-type: none"> the financial performance of all partnerships to be reviewed and achievement of objectives actively monitored 	Review current partnership arrangements and collate examples of best practice for 2007 UOR CPA purposes	Nearing completion	RB/RR	June 2007
	Need for further corporate guidance to be considered further to the on-going work to review and make further amendments to the new Constitution	Post-implementation review in hand	SH/ERA	Dec 2007
	New partnerships officer to review the adequacy of individual Council partnerships governance arrangements in consultation with the relevant lead officer for the partnership concerned	Partnerships officer appointed and AD responsibility assigned in City Strategy	RR/NB	By March 2008

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CPA UOR improvement priorities				
<ul style="list-style-type: none"> consolidate the corporate approach to procurement 	Finish development work and implement all remaining parts of the procurement development agenda including the CPS, Practitioner Manual, Competition Policy, Competition Strategy, Competition Handbook	CPS and manual complete to be reported to members in June 2007. Work on the Competition policy scheduled for draft completion before the end of July 2007. Work on Competition Strategy and Handbook time-tabled for completion in Oct 2007.	ERA	By Oct 2007
<ul style="list-style-type: none"> continue to develop the Audit & Governance Committee to ensure it is confident in its role and is able to provide effective challenge as part of the Council's overall management assurance framework 	Work complete in 2006/07 and arrangements on-going. Auditor will test 'embeddedness' in 2007 CPA UOR judgement.	Done & on-going	ERA	On-going
<ul style="list-style-type: none"> embed the development work on-going in relation to the equalities agenda 	Establish Equalities Board to drive agreed corporate action plan for further development & improvement	Action plan reported to COG in early 2007. Board established. Progress reported separately to CMT.	HR/LD	By March 2008
Service improvement issues arising from service Inspection reports				
<ul style="list-style-type: none"> strategic planning & prioritisation issues arising from the Audit Commission Inspection study 	Implement the agreed service action plan	Inspection report taken to A&G and the Executive for consideration in 2006. progress report to be brought back to A&G in September 2007	HR/KB	Sept 2007
<ul style="list-style-type: none"> put in place adequate programme & project management arrangements 	CO responsibility to be assigned and appropriate arrangements to be agreed and implemented across the organisation	CO responsibility assigned	HR	By March 2008
<ul style="list-style-type: none"> LSP arrangements 	Implement the agreed service action plan	LSP responsibility assigned within City Strategy	RR/NB	By March 2008
<ul style="list-style-type: none"> Benefits performance 	Implement outstanding issues from the internal development & improvement plan	Action plan implemented and significant improvement achieved in 2006/07	JD	On-going

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Service improvement issues arising from service Inspection reports				
<ul style="list-style-type: none"> high costs of intensive social care for adults and older people and the unit costs of home care 	Review relative costs in 2006/07 from most recent Audit Commission benchmarking data	VFM benchmarking data received from the Audit Commission. Further action to be determined on review.	PS/BH	June 2007
Direction of travel issues				
<ul style="list-style-type: none"> LPSA stretch targets not achieved for youth offending, housing benefits and educational attainment at Key Stage 3 and GCSE 	Review financial & service impacts of non-achievement	To be scheduled in 2007/08	KB	TBA
<ul style="list-style-type: none"> inconsistent user satisfaction with services 	Full review to be completed and reported to CMT to inform action planning proposals	To be scheduled in 2007/08	MB	TBA
<ul style="list-style-type: none"> failure to achieve affordable housing targets and an increase in housing waiting lists in 2005/06 	To keep target and waiting list figures under regular review to ensure targets are hit over the overall five year target period, aside from in-year fluctuations		SW/TB	On-going
<ul style="list-style-type: none"> further work required to develop a consistent and effective approach to inclusion across all services further to the Equalities Strategy 	Establish Equalities Board to drive agreed corporate action plan for further development & improvement	Action plan reported to COG in early 2007. Board established. Progress reported separately to CMT.	HR/LD	By March 2008
<ul style="list-style-type: none"> sickness absence 	Fully implement the action plan agreed by CMT further to the Internal Audit review of sickness absence in 2006/07	Progress made in 2006/07 by HR to put in place more robust policy framework (attendance policy for eg).	HR	By March 2008
	Follow-up audit to be reported to CMT in 2007/08	Scheduled	ERA/MT	Sept 2007
<ul style="list-style-type: none"> embed Risk Management Strategy 	Fully implement any outstanding actions from the RM development plan	Scheduled	ERA/DW	By March 2008